



SAMPLING AND DELIVERY OF SAMPLES

Customers can themselves take the samples or request the official sampling personnel authorized by Finnish Food Authority to take them. Before taking the samples, the sampling and delivery as well as the specific processing of the samples has to be discussed with the chemist or microbiologist in charge of analyses.

In case of complaints, one may request an official sampling. Then the sampling will be carried out by an official sampling personnel authorized by Finnish Food Authority or a veterinarian authorized by Finnish Food Authority. The following persons should be contacted with respect to sampling:

Feed samples:	Microbiology:	Senior researcher Satu Hakola (Tel. +358 40 524 1974)
	Chemistry:	Researcher Mervi Rokka (Tel. +358 400 622 371)
Fertilizer samples:	Microbiology:	Senior researcher Satu Hakola (Tel. +358 40 524 1974)
	Chemistry:	Researcher Aija Pelkonen (Tel. +358 40 593 9278)
	Ecotoxicology:	Researchprofessor Liisa Maunuksela (Tel. +358 40 848 6094)

The samples have to be delivered with cover letters in an appropriate packaging through mail to the following address:

Finnish Food Authority
Mustialankatu 3
00790 HELSINKI

Packages have to be marked with: **Samples**

Cover letters should contain at least the following information:

- Identification of each sample
- Name and contact information for the sender as well as the billing address
- E-mail address if analysis certificate is required to be sent by e-mail
- What analyses are requested from each sample

For perishable goods, the persons above should be contacted before sending the samples.