

Introduction to EU DOCOM, the new DOCOM module in TRACES

August 2022

Version 6.5.0

This manual contains all essential information for the issuance of commercial documents using the DOCOM module in TRACES.

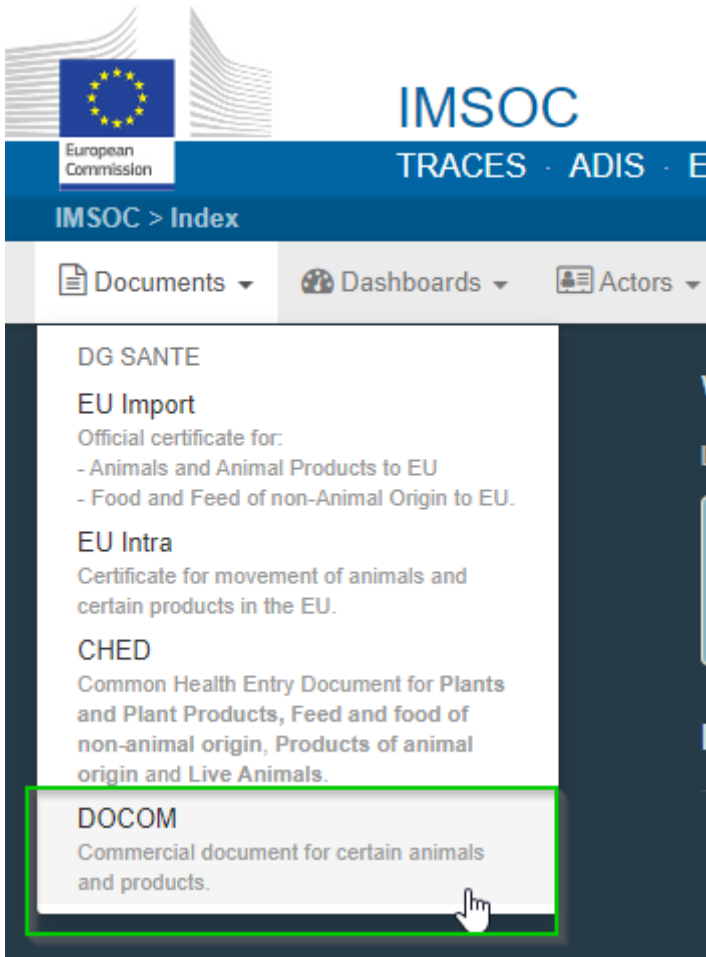
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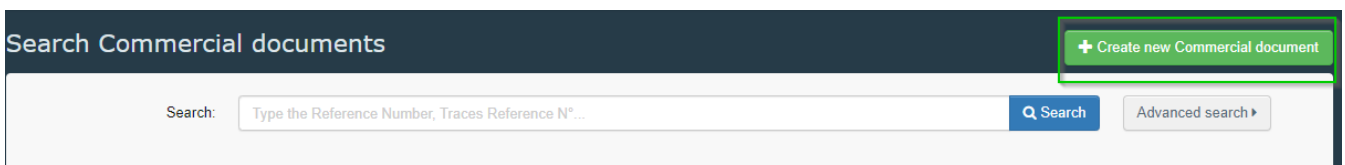
Creating a DOCOM – As EO (economic operator) or Local Authority user.

I - Select the commodity

On the homepage, click on “**Documents**” and then on “**DOCOM**”:



Click on the green button “**+ Create new Commercial Document**”:



Select the Document model from the list using one of these 2 options:

- Expand the CN code and select it

- Type directly the CN code

Click on “Done”.

Note: you can still delete, add or modify the commodity details in the document, box I.29

Select commodities

Please provide nomenclature code, section, species..

- + 05 PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED
- + 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER
- + 31 FERTILISERS

Select commodities

Please provide nomenclature code, section, species..

- + 05 PRODUCTS OF ANIMAL ORIGIN, NOT ELSEWHERE SPECIFIED OR INCLUDED
- + 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER
- 31 FERTILISERS
 - 3101 00 00 Animal or vegetable fertilisers, whether or not mixed together or chemically treated; fertilisers produced by the mixing or chemical treatment of animal or vegetable products
 - + 142/2011 (2019/1084) Animal by-products/derived products not intended for human consumption
 - + 3102 Mineral or chemical fertilisers, nitrogenous
 - + 3103 Mineral or chemical fertilisers, phosphatic
 - + 3104 Mineral or chemical fertilisers, potassic
 - + 3105 Mineral or chemical fertilisers containing two or three of the fertilising elements nitrogen, phosphorus and potassium; other fertilisers; goods of this chapter in tablets or similar forms or in packages of a gross weight not exceeding 10 kg

1 element(s) selected.

Complete Part I

Tip: Use the shortcut tool on the right-hand side of the certificate in order to navigate easily between the boxes.

Note: All of the boxes marked with a red asterisk * are mandatory

The screenshot shows the 'New Commercial Document' interface. The top navigation bar includes 'Part I: Details of dispatched consignment' and 'Part II: Declaration'. The 'Current status' is 'UNSAVED' and the 'Next' step is 'Part I must be completed'. The main form area is divided into several sections: I.1. Consignor (marked with a red asterisk), I.2. Certificate reference number, I.2.a. Local reference, I.3. Central Competent Authority, and I.5. Consignee (marked with a red asterisk). A 'Shortcuts' panel is visible on the right side, listing 'Part I: Details of dispatched consignment', 'Place of origin', 'Commodities', and 'Part II: Declaration'.

Box – I.1. Consignor

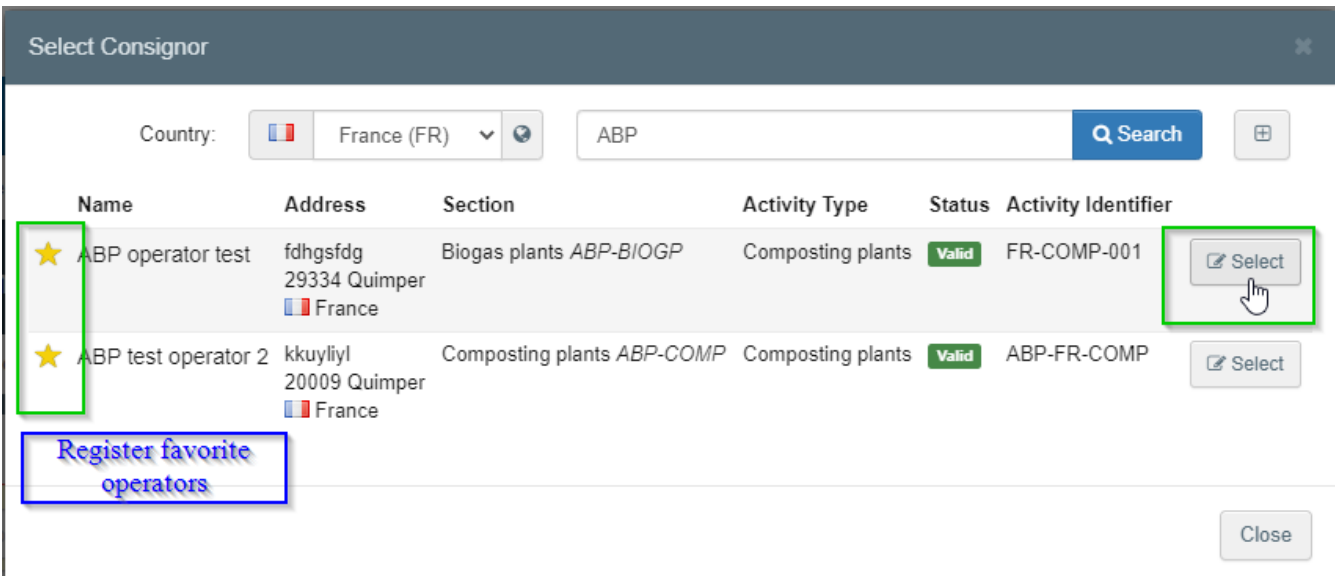
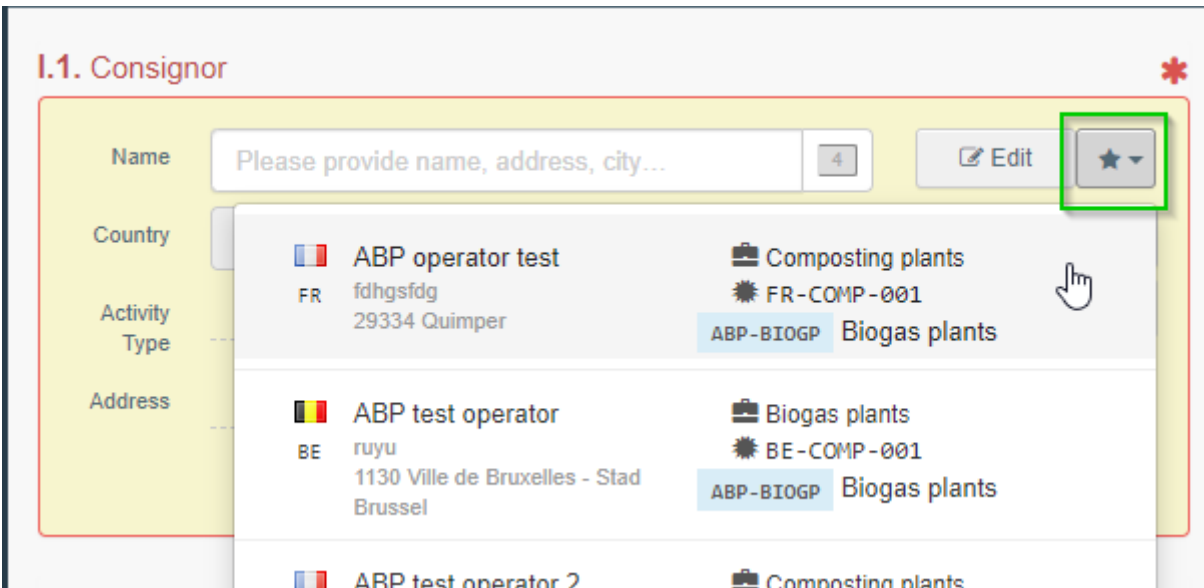
Fill in this box using of these options:

- Start typing the name of the consignor and select a company from the drop down list that pops out.

The screenshot shows the 'I.1. Consignor' form. The 'Name' field contains 'ABP'. A dropdown list of search results is displayed below the field. The results include:

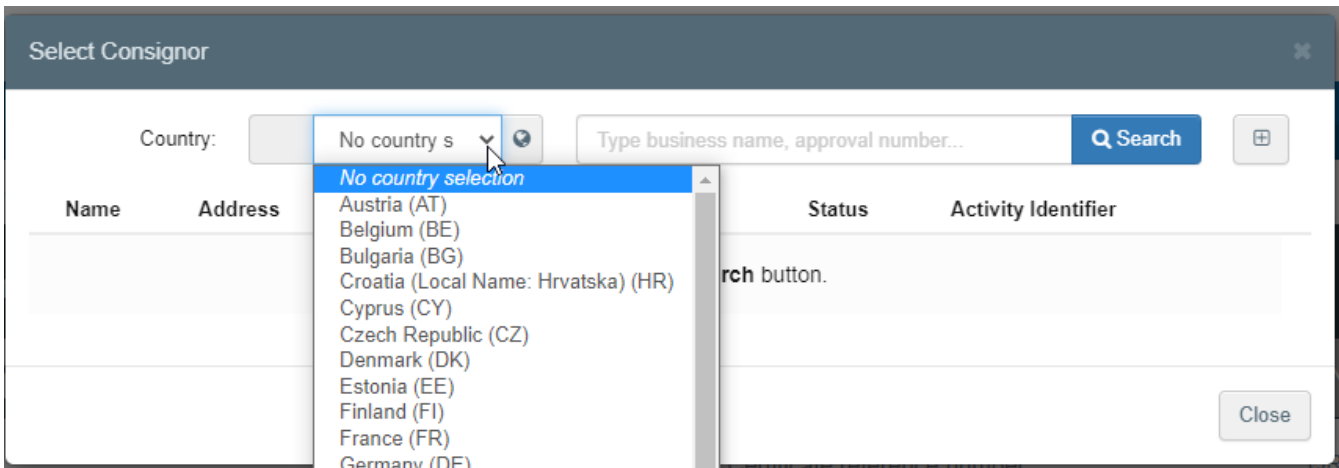
Country	Name	Activity Type
FR	ABP operator test fdhgsfdg 29334 Quimper	Composting plants FR-COMP-001 ABP-BIOGP Biogas plants
BE	ABP test operator ruyu 1130 Ville de Bruxelles - Stad Brussel	Biogas plants BE-COMP-001 ABP-BIOGP Biogas plants
FR	ABP test operator 2 kkuyliyl 20000 Quimper	Composting plants ABP-FR-COMP

- Select a company from the “**Favorites operators**” list, by clicking on the grey star. To register an operator in your “**Favorites**”, run an advanced search, find the correct option and tick the star at the left side. This will register this operator as a favourite.

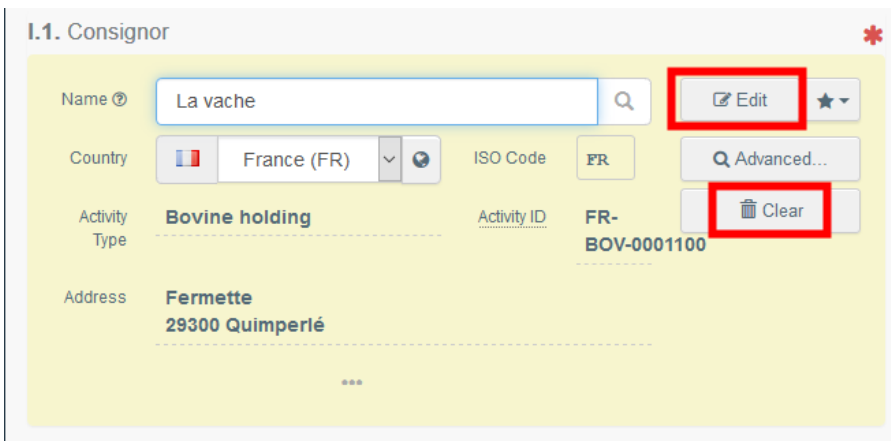


- Run an advanced search by clicking on the “**Advanced...**” button and add some filters by clicking on the small “+” button on the right.

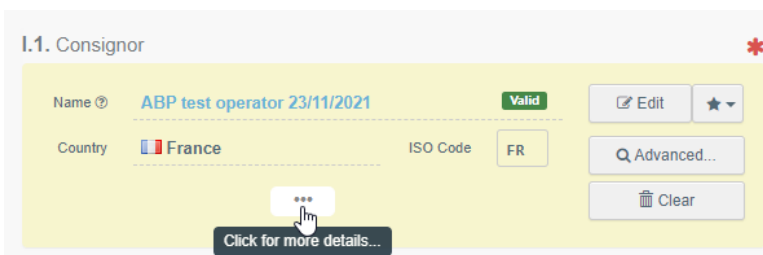
Note: If the operator is not present in the system, you can create a new one by clicking on “+ **Create a new Operator**”. This button will only appear once you did an advanced search in order to avoid as much as possible duplicates in the system.



- It is also possible to click on **“Edit”** to modify the content of the box or to clear it and select another consignor, clicking on the **“Clear”** button.



Once the correct match is selected, the **“Name”**, **“Country”** and **“ISO Code”** of the company are automatically completed. You can see the details of the selected operator by clicking on the three dots:



I.1. Consignor *

Name	ABP test operator 23/11/2021	Valid	Edit	★
Country	France	ISO Code	FR	Advanced...
Activity Type	ABP Processing Plant	Activity ID	FR-ABP-23-11-2021	Clear
Address	aza 75002 Paris			

Box – I.2. IMSOC reference

The IMSOC reference number will be automatically allocated by the system once you save as draft and/or once you submit the DOCOM.

Box – I.2.a Local reference

It is possible to add a local reference number to the DOCOM. This box is optional.

Box – I.3/I.4. Central/Local competent authority

These boxes will be automatically populated by the system once you fill the box *I.12 Place of origin*.

Links

This box will be filled only in some cases. For example, if the DOCOM has been replaced, the link to the replacing certificate will be indicated in this box.

NB. The function “copy as replacement” is still missing and will be implemented in December 2021.

Box – I.5. Consignee

To fill in this box, follow one of the procedures described for box I.1.

Box – I.7. Dealer

Select the operator following one of the procedures described for box I.1. This box is not mandatory.

Box – I.8. and I.9. Country and region of origin.

These boxes will be selected automatically based on the information from the Box I.12. Place of origin.

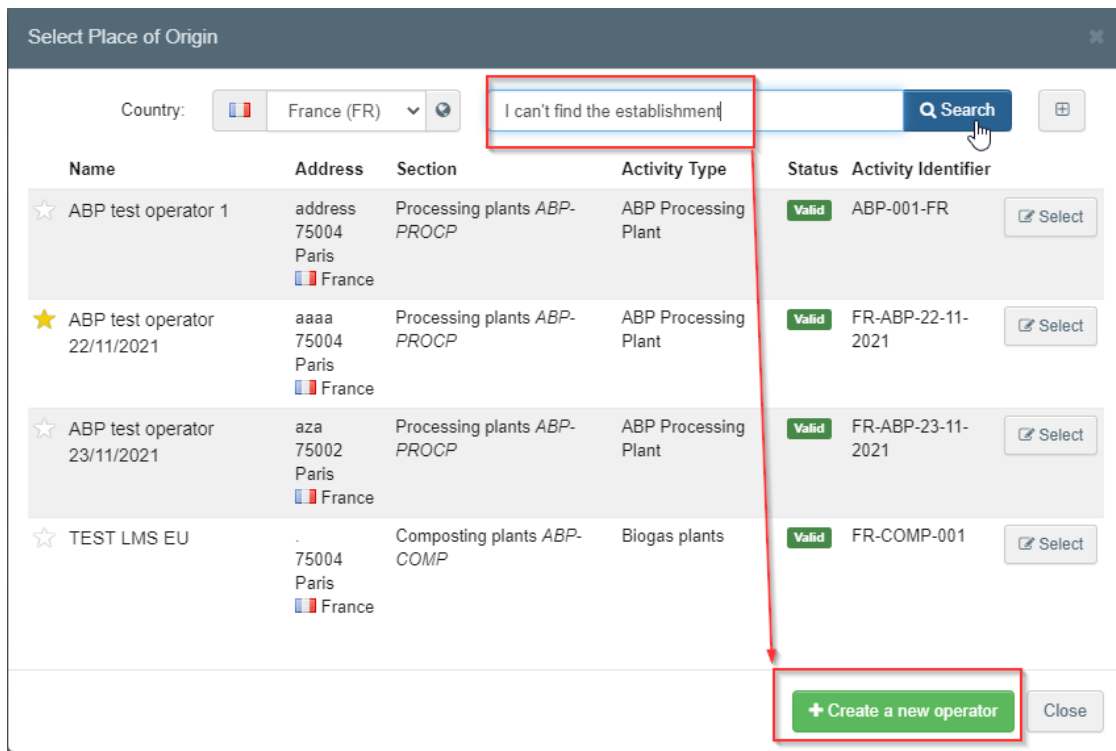
Box – I.10 and I.11 Country and region of destination.

These boxes will be selected automatically based on the information from the Box I.13. Place of destination or from the Box I.28 in case of a DOCOM foreseen for exportation.

Box – I.12. Place of origin

Select the operator following one of the procedures described for box I.1.

To allow for a smooth implementation of the DOCOM in TRACES NT, it is possible to create an establishment in status “New” under the section “IMP”, Importer. This section being the equivalent of the non-approved establishments in TRACES Classic.



After running a search, the button “create new operator” will open.

Creation DOCOM operator for Place of Origin

Operator Details

Name: My new ABP operator

Country: France (FR)

Phone: .

Addresses

Region: Paris (FR-75) / Ile-de-France (FR-IDF) / Metropolitan France

City: 75004 Paris

Address: Garde nationale

Coordinates: Latitude / Longitude

Operator Identifiers

No identifiers

Activity

Section: Importer (IMP)

Activity: No type

Identifier: Establishment

Valid From: / / +01:00 CET

Publication date: / /

Application date: / /

Activity Address: Address

Assigned responsible authorities:

Name	Address	Role	Code

Fill in the operator details, if you don't know the phone number, simply add a dot in this field. Select the Section "Importer (IMP)", then the activity type.

Fill the address details, you have the possibility to create multiple addresses. One of these addresses must be selected in the "Activity address" field.

Addresses

1

Region: Paris (FR-75) / Ile-de-France (FR-IDF) / Metropolitan France

City: 75004 Paris

Address: Garde nationale

Coordinates: Latitude / Longitude

2

Region: Paris (FR-75) / Ile-de-France (FR-IDF) / Metropolitan France

City: 75008 8th Arrondissement of Paris

Address: Palais de l'Elysée

Valid to: / / +01:00 CET

Publication date: / /

Application date: / /

Activity Address: Address

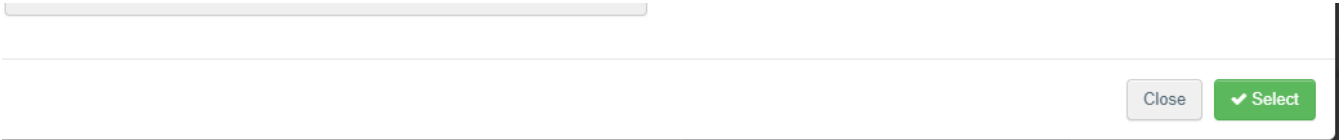
Assigned responsible authorities:

Name	Address	Role	Code

And click on "save":

Close Save

And then on “select”:



The new operator will be selected in the Box I.12:



I.13. Place of destination

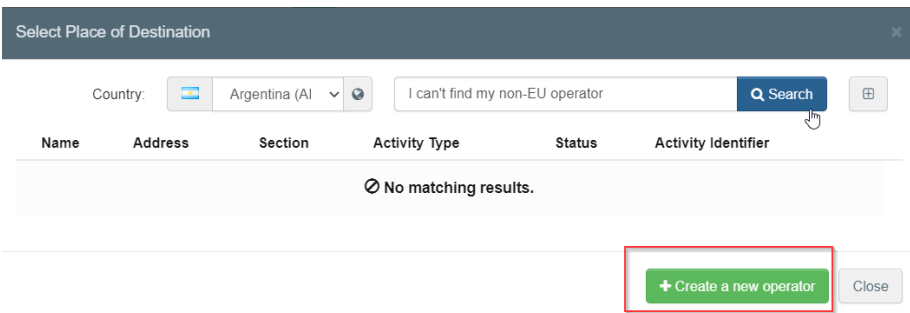
Select the operator following one of the procedures described for box I.1. Only an Approved operator can be selected in this box.

Tip: After completing the boxes I.12 and I.13, you can already “**Save as Draft**” the Part I of the DOCOM and complete it later.

Similarly as in Box I.12, it is possible to create an operator in status “New”.

For the creation of an EU operator, please follow the procedure described for the Box I.12.

For the creation of a Non-EU operator, run a query and the creation button will open:



Operator Details

Name: My new Non-EU ABP Operator

Country: Argentina (AR)

Phone: [input field]

Addresses + Add address

Region: Departamento Futaleufú / Chubut (AR-U)

City: 9200 Buenos Aires

Address: main street

Coordinates: Latitude / Longitude

Operator Identifiers + Add Identifier

No identifiers

Activity

Activity details

Section: [dropdown menu]

Activity: [dropdown menu]

Identifier: [dropdown menu]

Valid From: [calendar icon] +01:00 CET

Valid to: [calendar icon] +01:00 CET

Publication date: [calendar icon]

Application date: [calendar icon]

Activity Address

Address: [input field]

Close Save

For a Non-EU country operator, it is possible to create a non-approved establishment under the section Other establishment, “FOOD-OTH”, or under Animal exporter, “EXP”.

After completing the address, click on “save” and then on “select”:

Close Save

Close Select

I.13. Place of destination *

Name: My Non-EU ABP Operator New Edit Star

Country: Argentina ISO Code: AR Advanced...

Clear

Box – I.14. Place of Loading

Select the operator following one of the procedures described for box I.1.

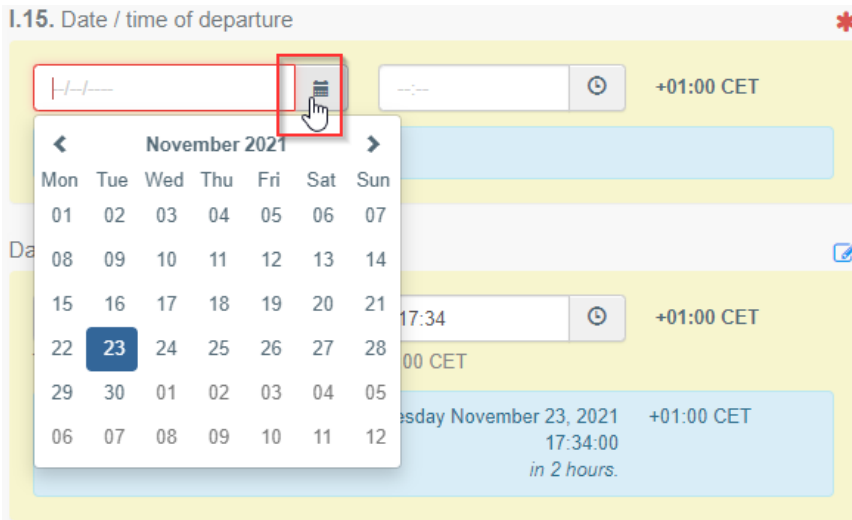
Only an Approved operator can be selected in this box.

Regarding the creation of an operator please follow the procedure described for the Box I.12.

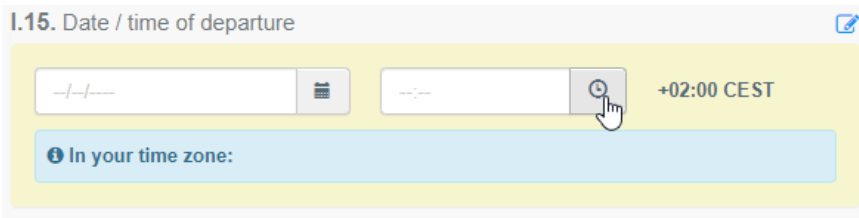
Box - I.15 Date and time of departure

Indicate the date and, when required, time, when products are scheduled to leave the place of loading.

Click on the small calendar icon to choose the date and click on the box to select the exact time (in hours and minutes).



Tip: By clicking the small clock icon, you will set the time to the current date and time.



Date / time of arrival

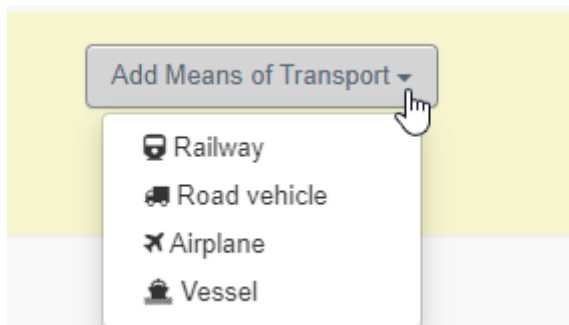
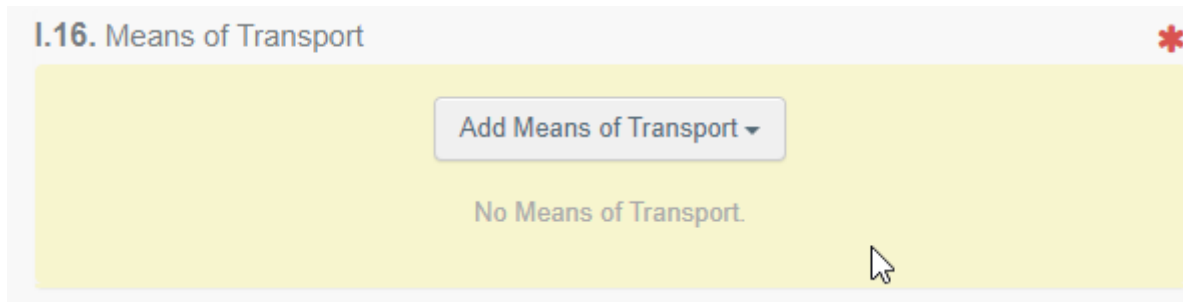
Select the Date / time of arrival following the procedure described for box I.15.

Transportation duration

This box will be automatically filled once the boxes I.15 departure date time and date of arrival have been filled.

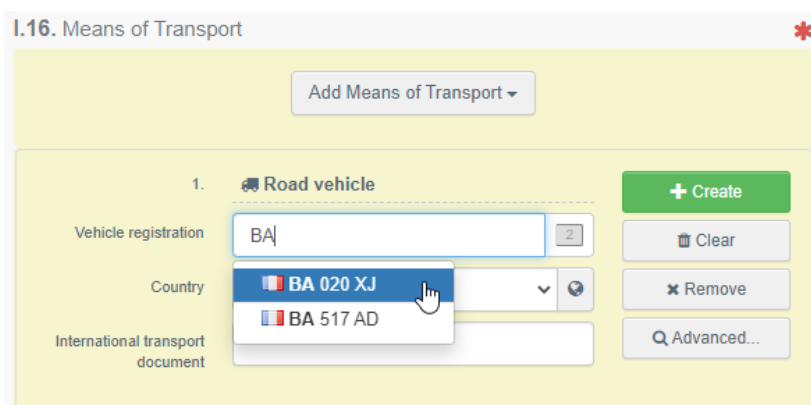
Box – I.16. Means of transport

Click on “**Add means of transport**” to select the means of transport by which the consignment arrives at the BCP. You have the choice between “**Rail**”, “**Road vehicle**”, “**Airplane**” or “**Ship**”.



Complete the requested fields:

- If the means of transport already exists in the system, it will appear in the drop-down list while typing. Select it.



- If it does not exist, complete the fields and click on the green button “**+ Create**”.

I.16. Means of Transport *

Add Means of Transport ▾

1. **Road vehicle** + Create

Vehicle registration: **BA 222 TT** Clear

Country: **France (FR)** Remove

International transport document: Advanced...

Success: Road transport created successfully ×

You can add several means of transport and order them by dragging the items with the double sense arrows on the left.

I.15. Means of Transport *

Add Means of Transport ▾

1. **Road vehicle** + Create

Vehicle registration: **ABC 123** Clear

Country: **France (FR)** Remove

International transport document: Advanced...

2. **Vessel** + Create

Ship's name: **EVER ABLE V** Clear

Flag state: **France (FR)** Remove

IMO number: Advanced...

Voyage number:

International transport document:

i You can order the list by drag and drop the items.

Transport Organiser


Select the operator following one of the procedures described for box I.1. This box is optional. You have the possibility to create a transport organiser, following the procedure described for the Box I.12.

Box – I.17. Transporter

Select the operator following one of the procedures described for box I.1. You have the possibility to create a transporter, following the procedure described for the Box I.12.

Box – I.21. Product temperature

Tick one of the options available. The options may change according to the chosen CN code.

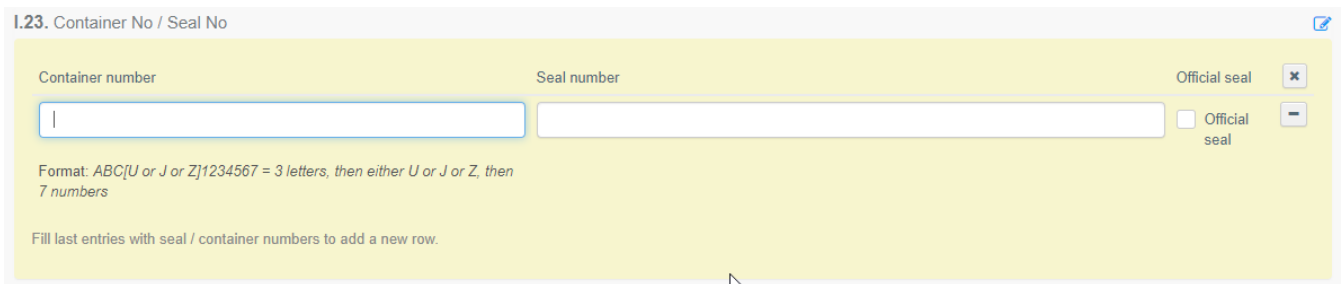


I.21. Product temperature

Chilled
 Ambient
 Frozen

Box – I.23. Container No / Seal No

When applicable, indicate the container number and seal number. There is a control on the container number format to preventing mistakes.



I.23. Container No / Seal No

Container number Seal number Official seal

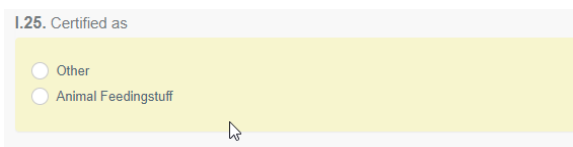
Official seal

Format: ABC[U or J or Z]1234567 = 3 letters, then either U or J or Z, then 7 numbers

Fill last entries with seal / container numbers to add a new row.

Box – I.25. “Certified as..”

Select the correct option for the intended use of the consignment. The options displayed depend on the CN code selected.



I.25. Certified as

Other
 Animal Feedingstuff

I.26. Transit through Third Country

In case of transit through a third country, select the third country from the drop-down menu, then select the Exit point and the Entry point in the EU. You can select more than one country.

I.26. Transit through Third Country

Exit Point

Entry Point

+ Add Third Country No country selection

Country ISO Code

No Transit through Third Country Selected

Remove All

Select transit exit point

Clear

Select transit entry

Clear

Click on 'Select transit Exit/Entry point', search for the Exit/Entry points and select them from the list for both countries:

Select transit exit Border Control Post

Search: Please provide name, address, city... Search Advanced search

Country France (FR)

Role

Code

Name	UN/LOCODE	Competence
BCP - Border Control Post		

Start searching with Search button.

I.26. Transit through Third Country

Exit Point Calais (Tunnel)

Entry Point Dublin Port – Terminal 10

+ Add Third Country No country selection

Country ISO Code

United Kingdom GB

Remove All

Select transit exit point

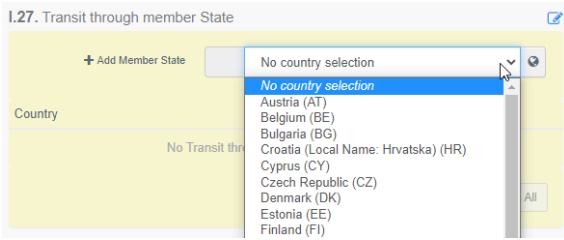
Clear

Select transit entry

Clear

Box – I.27. Transit through Members States

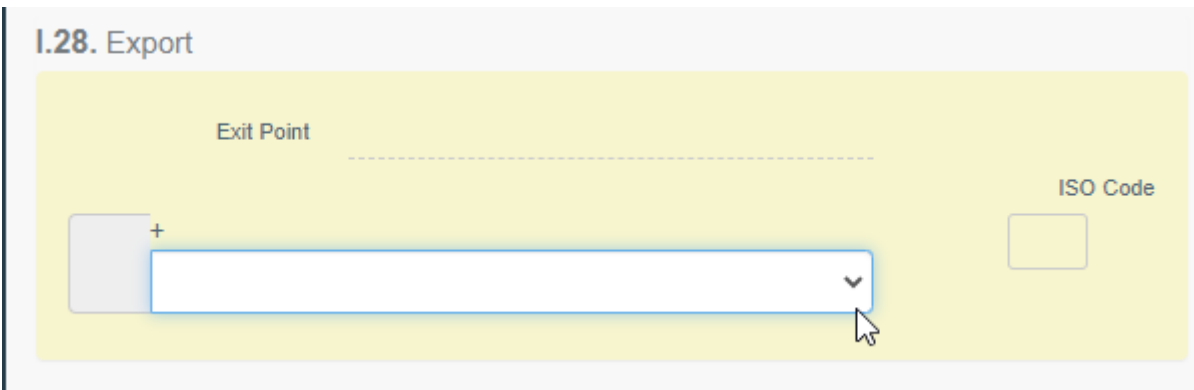
Select the Member State from the list in case of transit through Member State(s). You can select more than one. These Members States' central authorities will be able to access the DOCOM.



Box – I.28. Export

In case of definitive export to a Non-EU country, select the Exit point and the Non-EU country. Only one country of export can be selected in the drop-down menu.

For the selection of the exit point, please use the procedure described for box I.26.



Box – I.31. Description of the commodities

Fill in the requested information for each box by typing or selecting an option in the drop-down menu.

Don't forget to define the default package type and weight unit.

Identification of the commodities

I.31. Commodities * Selected certificate model *

+ Add new Commodity Modify commodities

142/2011 (2019/1084) Animal by-products/derived products not intended for human consumption Change

1 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER
 2301 Flours, meals and pellets, of meat or meat offal, of fish or of crustaceans, molluscs or other aquatic invertebrates, unfit for human consumption; greaves
 2301 10 Flours, meals and pellets, of meat or meat offal; greaves
 2301 10 00 Flours, meals and pellets, of meat or meat offal; greaves

Remove Consignment Clear identifications + Add Identification

Subtotal number of packages: 100 packages.
 Subtotal net weight: 100 kg.

Default weight unit: Default package type:

#1	Commodity *	Species *	Category *	Treatment type *	Treatment type (category 3)	Manufacturing plant *	Batch number *
	2301 10 00	Grylodes sigillatus	Category 3 dji	No thermal treat	treatment	ABP test operator 22/11/2021 75004 Paris France ABP Processing Plant FR-ABP-22-11-2021	123456

Net weight * Package count * Nature of Commodity *

100 kg 100 Bag ABP fertilisers

Quantity totals

I.22. Total number of packages: 100 packages.
 I.20. Total net weight: 100 kg.

Several other options are also available:

- “+ Add new commodity” or “Modify commodities” will allow you to add a CN code or change the CN code selected.

I.30. Description of consignment *

+ Add new commodity Modify commodities

- “Remove” will delete the selected commodity from the document.
- “Clear identifications” or “+ Add identifications” will affect the lines of commodities included in the document. You can also delete, modify or add 5, 10, 50 or 100 rows by clicking on the small icons on the right side of the box.

1 23 RESIDUES AND WASTE FROM THE FOOD INDUSTRIES; PREPARED ANIMAL FODDER
 2301 Flours, meals and pellets, of meat or meat offal, of fish or of crustaceans, molluscs or other aquatic invertebrates, unfit for human consumption; greaves
 2301 10 Flours, meals and pellets, of meat or meat offal; greaves
 2301 10 00 Flours, meals and pellets, of meat or meat offal; greaves

Remove Consignment Clear identifications + Add Identification

Subtotal number of packages: Subtotal net weight:

+ Add 5 identifications
 + Add 10 identifications
 + Add 50 identifications
 + Add 100 identifications

Default weight unit: Default package type:

Box – Identification of applicant

The box will be automatically filled with the details of the person submitting the EU DOCOM.

Error message

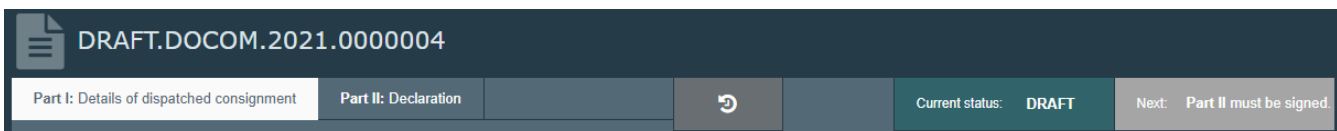
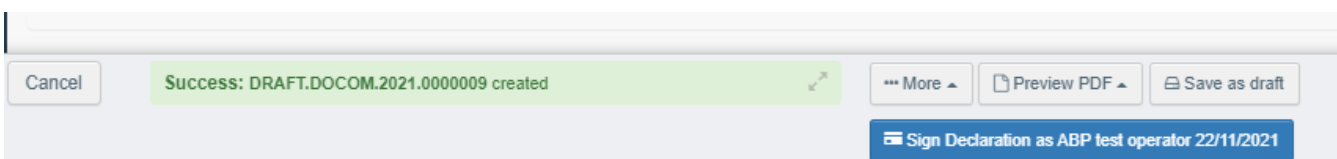
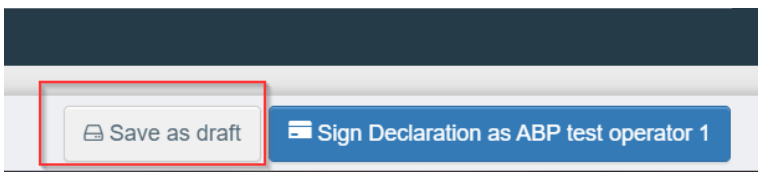
If you filled in any of the boxes incorrectly, or missed a box, an “**Error**” message will appear. Click on the “**expand**” sign on the right-hand side of the error message to read the message in more detail. Click on each of the messages to be redirected to the box that requires modification.

Do not forget to save as draft again once you have corrected the boxes.

II. Submit the DOCOM as Operator or Local Authority user.

When the DOCOM is complete, the user may:

- “**Save it as draft**” to modify it or submit it later. In this case, the document will have the status “**Draft**”. Only the creator of a draft can access it.



- Directly proceed to the part II, by clicking on the tab “Part II: declaration”



Then fill-in the relevant fields and date of certification:

Part II:
 -The signature must be in a different colour to that of the printing

Signature
 Done at on (place) (date)

.....
 (signature of the responsible person of place of origin)
 (name, in capital letters)

The signature tab will be automatically filled when signing the declaration:

Date of signature _____ Full name: _____ Signature _____
 Email: _____
 Country

At that stage, the DOCOM may be saved as Draft, cf above, or signed by clicking on “**Sign declaration**” as shown below:

- “**Sign declaration as...**”. By selecting this option, the certificate will get the status “**Signed**”.

DOCOM.FR.2021.0000007

Part I: Details of dispatched consignment | Part II: Declaration | | Current status: **SIGNED** | Next: Final state

The signature tab in part II is automatically signed:

Date of signature _____ Full name: **EOone FR** Signature _____
 Tuesday 23 November _____
 2021 _____
 at 18:09:27 _____
 +01:00 CET. _____
 Email: **E001.FR@ec-traces.eu** _____
 Country

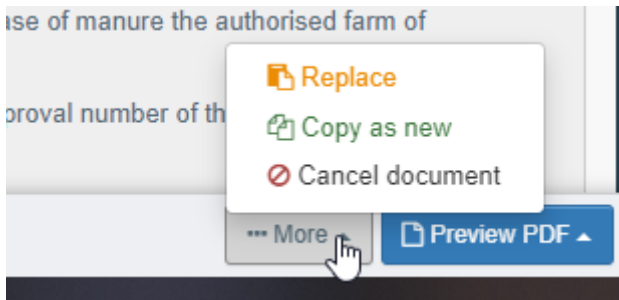
Declaration signed

After this step, the DOCOM cannot be amended anymore. As described further below, it is possible to proceed to a “**copy as New**” to generate a completely new document, or to select to “**Replace**” to generate a new document replacing the initial document which will get the status “**Replaced**”.

Other options

At the bottom of the page, you will have the following options:

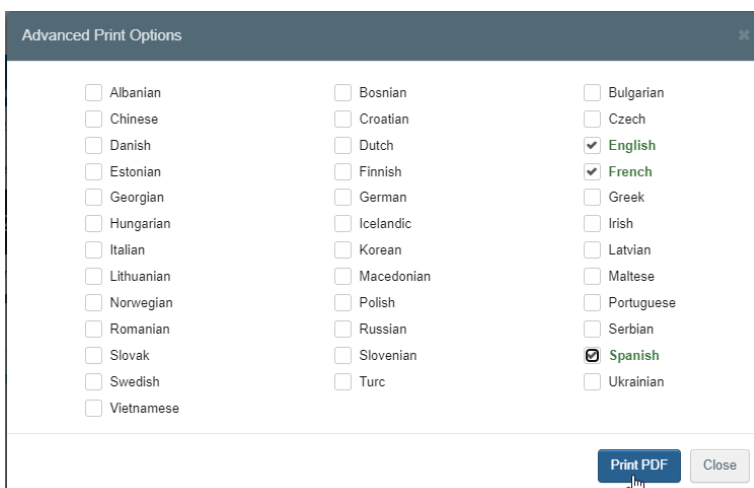
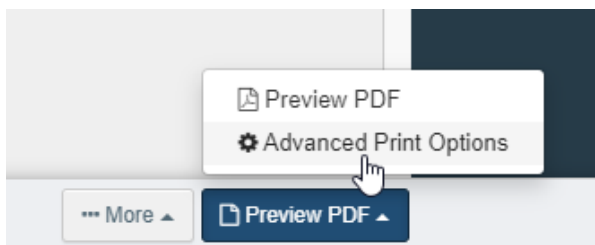
➔ By clicking on the “**More**” button you can:



- “**Cancel**”: allows you to cancel the DOCOM (status Cancelled).
- “**Copy as new**”: create a new DOCOM in which most boxes are copied from the original document. The original DOCOM is not altered in any way if you decide to perform this action.
- “**Replace**” allows you to replace the initial document. A link between the replaced and replacing documents is created.

➔ By clicking on the button “**Preview PDF**”, it will open the document as PDF.

➔ By clicking on “**Advanced Print Options**”, it will open to open the language selection and print the PDF in several languages at the same time.



Note that the numbering of the DOCOM document is automatically adapted to keep the unicity of the document.

III. Notifications.

Two kinds of notifications are now available for Authorities and Operators.

The notification “**DOCOM validated**” will be sent to the operators:

- Consignee, box I.5.
- Transporter, box I.17.
- Place of Destination, box I.13, and its responsible authorities.

The notification “**DOCOM Follow-up**” will be sent to the authority indicated in box I.4 Local competent authority, and only when the follow-up indicates an issue, i.e. non-conformity or non-arrival of consignment.

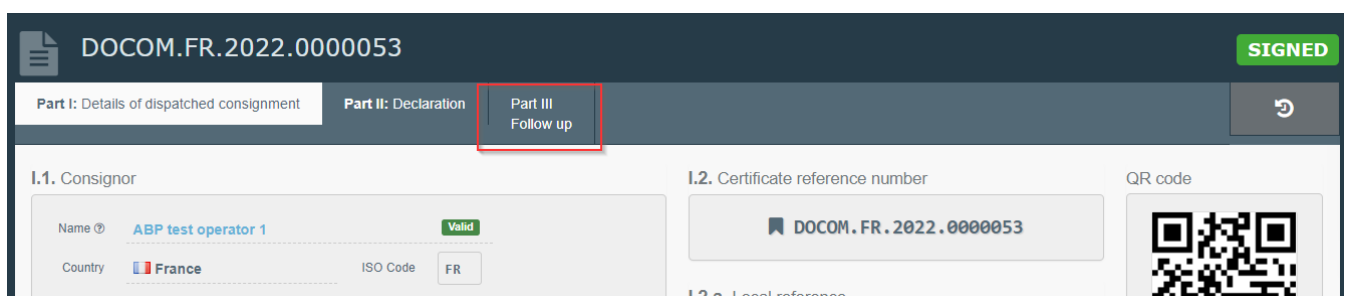
These notifications may be deactivated through the “**Edit Your Profile**” menu found upon clicking on your email address at the top right corner of the TRACES interface.

Follow-Up by operator at destination and by Local Authority at destination.

The follow-up tab will enable the Operator user and the Local authorities’ user at the place of destination to record the arrival of the consignment and where applicable the controls performed.

I - Follow-Up by operator at destination

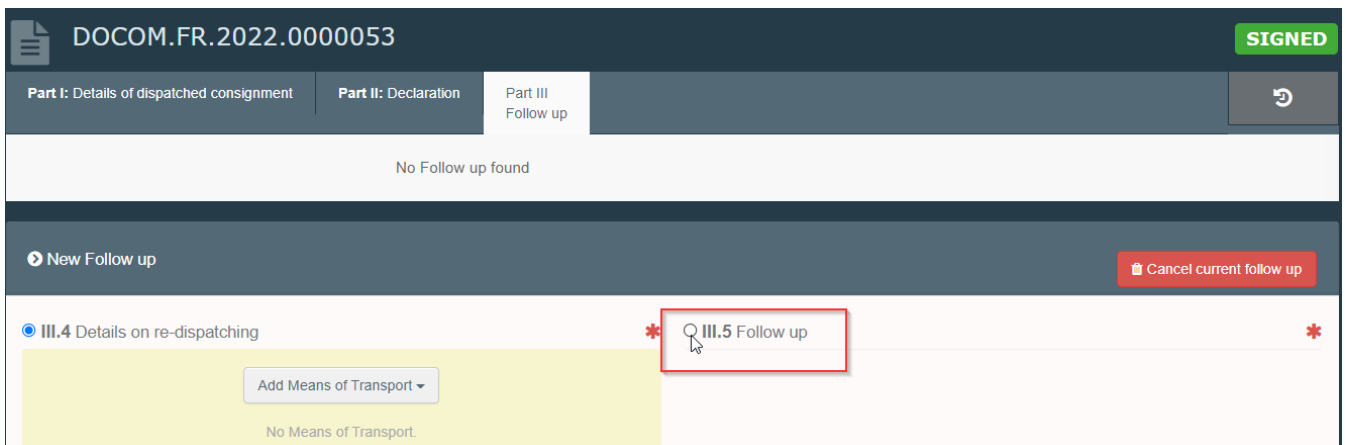
The follow-up tab will enable the operator user to enter an acknowledgment. Open the certificate in TRACES:



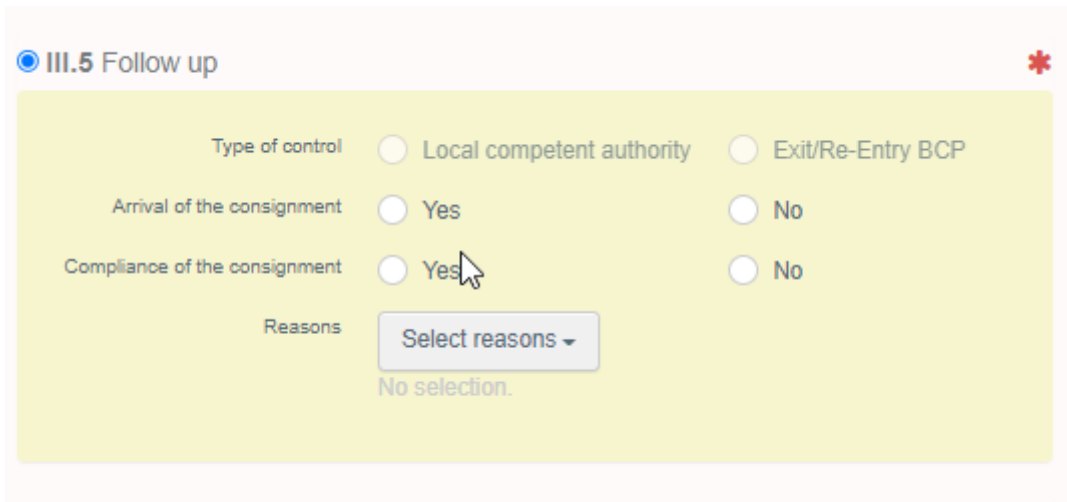
Click on the Part III Follow up to open the tab:



Then click on the “ +Add new Follow-up”:



And on the button “III.5 Follow-up”:



Specify the Arrival of the consignment, Yes/No and the Compliance of the consignment, Yes/No.

New Follow up Not in compliance Cancel current follow up

III.4 Details on re-dispatching * III.5 Follow up *

Type of control Local competent authority Exit/Re-Entry BCP

Arrival of the consignment Yes No

Compliance of the consignment Yes No

Reasons Select reasons ▾

Select all Unselect all

Absence or non legal identification

Animals dead

Animals lost

Animals suspected

Chemical contamination

Diseased or suspect animals

III.6 Official Inspector

Declaration

Date of signature _____ Full name: _____

In case of selecting “No” for the Compliance, please select a reason.

New Follow up Not in compliance Cancel current follow up

III.4 Details on re-dispatching * III.5 Follow up *

Type of control Local competent authority Exit/Re-Entry BCP

Arrival of the consignment Yes No

Compliance of the consignment Yes No

Reasons Select reasons ▾

* Chemical contamination

III.6 Official Inspector

Declaration

Date of signature _____ Full name: _____

Authority: _____

Role and Code: _____

Country: _____

Signature

Sign Follow up Brussel / Bruxelles

Sign Follow up as Brussel / Bruxelles

Then click on “Sign Follow-up”:

Controlled on Wednesday 23 February 2022 at 14:12 by ()

III.4 Details on re-dispatching

No Means of Transport.

Means of transport

Country of destination ISO Code

Place of destination

Name _____

Country _____ ISO Code

Exit authority

Authority _____ Code _____

Date and time

III.5 Follow up

Type of control Local competent authority Exit/Re-Entry BCP

Arrival of the consignment Yes No

Compliance of the consignment Yes No

Reasons No selection.

Date of signature	Full name: EO Two FR	Signature
Wednesday 23 February 2022 at 14:12:47 +01:00 CET.	Email: EO02.FR@ec-traces.eu	<i>Follow up signed.</i>
<input type="text" value="BE"/>	Country Belgium	

This Follow-up will be visible for all users linked to an operator in this DOCOM, as well as their authorities.

As economic operator, please do not take into account the “Type of control” which concerns only authorities. Kindly note that the reasons for non-compliance will be adapted soon to better fit the DOCOM Regulation.

II - Follow-Up by Authorities at destination

Follow the same procedure as described in the previous paragraph. Note that the Type of Control will specify that the Local authority performed a control.

III.4 Details on re-dispatching

No Means of Transport.

Means of transport

Country of destination ISO Code

Place of destination

Name

Country ISO Code

Exit authority

Authority Code

Date and time

III.5 Follow up

Type of control Local competent authority Exit/Final BCP

Arrival of the consignment Yes No

Compliance of the consignment Yes No

Reasons Chemical contamination

III.6 Official Inspector

Declaration

Date of signature **Wednesday 23 February 2022**
at **14:27:06**
+01:00 CET.

Full name: **LCA FR Twenty-five**

Authority: **Brussel / Bruxelles**

Role and Code: **LAU BE01202**

Country: **Belgium**

Signature

Follow up signed.

III - Follow-Up by Authorities “En route”

Please follow the same procedure as described in the previous paragraph.

In case the DOCOM is not visible in the search screen, please use the “Add Control” button and enter the DOCOM reference number and the declaration date.

Search Commercial documents

[en] docom.empty

Search: - / - results.

Reference	Place of Origin	Place of Destination	Consignor	Consignee	Commodities	Last update on	Status
Start searching with Search button.							

DOCOM Direct Access Add Follow Up

DOCOM Reference: *

Declaration Date: *

Add Follow Up

Then proceed to the Follow-up as already described.

DOCOM.FR.2022.0000166 **SIGNED**

Part I: Details of dispatched consignment | Part II: Declaration | Part III: Follow up

No Follow up found

New Follow up Cancel current follow up

III.4 Details on re-dispatching *

III.5 Follow up *

Type of control Local Competent Authority Exit/Re-Entry BCP

Arrival of the consignment Yes No

Compliance of the consignment Yes No

Reasons No selection

IV - Follow-Up by Authorities not indicated in the DOCOM.

In case the consignment has arrived in a different location than indicated in Box I.13, the Authorities in charge of the different place of destination can add a control/Follow-up by using the mechanism described in paragraph III above.

Follow-Up by Border Control Post authorities mentioned in Boxes I.26 and I.28.

The Border Control Post authorities of the Exit/Re-entry BCP have the possibility to introduce a Follow-up.

Please follow the same procedure as described in the previous paragraph. Note that the Control authority indicated will be the Exit/Re-Entry.

Follow-Up by Border Control Post authorities not indicated in Boxes I.26 and I.28.

The operator which has created the DOCOM may have forgotten to indicate the Exit or re-entry Border Control Post in case of transit through a Non-EU Country (Box I.26) or in case of export from the EU (Box I.28).

In such cases, the Border Control Post authorities can use the Add Follow-up button to introduce a control/Follow-up in the DOCOM. The mechanism is the same as described in paragraph III above.